SC Telehealth Alliance Advisory Council
Meeting Minutes

Date:	Thursday, March 22, 2018
Time:	1:00PM – 2:00PM
Location:	Interim Call – WebEx
Present:	Amelia Bischoff (Palmetto Health), Robert Bank (SCDMH), Stewart Cooner (SCDMH), Katie Cristaldi (MUSC), Rick Foster (SCHA), Don Godish (SCETV), Sam Head (SCDHHS), Lisa Hines (GHS), Ryan Kruis (SCTA), John Magill (SCDMH), Jimmy McElligott (MUSC), Christianna Novakovic (CCI), Blix Rice (CCI), Kathy Schwarting (PCC), Ashley Springs (McLeod)
Facilitated by:	Jimmy McElligott
Recorded by:	Ryan Kruis
Next meeting:	Thursday, May 17, 2018 from 1-2PM
	Conference line: 843-876-8703 | Passcode: 728282

1. **Welcome and Introductions**

2. **SCTA Procedural and Operational Items**
   a. **Contracts/Equipment Requests/Awarded Grants:**
      - CareSouth Equipment Request: The SCTA equipped 3 of CareSouth's sites last year, and they have asked for an additional 11 carts to equip their remaining 11 sites. They are interested in using these carts to provide medically assisted treatment for opioid addiction. Prior to approving, the SCTA is following up with CareSouth to determine the extent to which they are using their current equipment and also to ensure their opioid efforts are coordinated with the statewide efforts.
        - The group noted the importance of expediting this request as much as possible, given the issue being addressed and the importance of getting telehealth equipment out to primary care providers.
      - SCTA Implementation and Evaluation Grants: The SCTA received 9 grant applications, which have been reviewed by representatives from various SCTA organizations. Over half of the applications included non-MUSC PIs. 5-6 of these will be funded.
        - The group agreed that Jimmy McElligott and Kathy Schwarting (SCTA Council Co-Chairs) and Dee Ford and Meera Narasimhan (Strategy 7 Champions) would review the final recommendations of the grant committee on behalf of the council and make final decisions regarding awards.

     o The group also discussed the importance of fostering collaboration across the state and encouraged the grant committee to consider incorporating this into next year's scoring criteria.

  b. **Filling vacancies:** Kathy Schwarting has invited Kathy Rhoad from RMC Orangeburg to fill the vacant *community hospital* seat, and Rhoad is considering this opportunity.

     • Ryan will follow-up with Kathy Rhoad regarding information about serving on the council.

3. **6th Annual SC Telehealth Summit:** Kathy Schwarting provided an update to the group on the summit and walked through the schedule (draft schedule included below).

  • The deadline for registration is March 23, and Kathy encouraged all council members to make sure they sign up to attend.

  • The group agreed that the line-up for this year's summit was impressive and that the summit is a great resource to the state.

4. **SCTA Strategy Progress: Wins and Barriers**

  a. **Centralized credentialing (Strategy 1):** Kathy Schwarting updated the group on the centralized credentialing efforts being led by PCC. Of note, PCC hired a credentialing coordinator to help lead these efforts. MUSC and DMH will be the first hubs to participate in the pilot.

  b. **Regional hub retreat (Strategy 3):** Ryan Kruis reported that the managers of the regional hubs, who are leading the efforts of developing clinical telehealth services as part of Strategy 3, held a retreat in February to discuss their milestones and determine steps needed to meet them. A number of important action items came out of that meeting, one example of which was organizing a "billing bootcamp" to support billing professionals at the hubs in telehealth reimbursement.

  c. **DMH outreach/expansion (Strategy 4):** Stewart Cooner reported on DMH's progress across multiple Strategy 4 tactics. Some highlights include:

     o DMH is working with approximately eight (8) hospitals to join the Emergency Department Telepsychiatry Program.

     o DMH is coordinating a pilot project to extend its Community Telepsychiatry Program to an FQHC.

     o DMH is in the process of recruiting new psychiatrists to support their programs, and they received approval to use an APRN for psychiatric services via telehealth.

  d. **Stakeholder engagement (Strategy 6):** The SCTA is working to develop avenues that better engage its partners across the state. One avenue for this will be repurposing the PCC Advisory Council, making it a larger SCTA/PCC co-sponsored

stakeholder meeting at which the SCTA/PCC can provide telehealth updates to the group. This meeting will also provide a venue for partners to share updates as well as feedback with the SCTA and PCC.

5. **2017 Annual Report:** Ryan Kruis expressed gratitude to all who contributed to the production of the 2017 Annual Report. Copies will be printed in time for the Summit and then shared widely.
   - Ryan encouraged council members to share any feedback with him about ways to make the annual report process smoother.

6. **Legislative Updates:** Rick Foster noted that there were a number of legislative proceedings taking place that may have implications for telehealth, noting specifically legislation related to APRN scope of practice and increased funding for opioid treatment.
   - Rick Foster said he would share any updates from SCHA's legislative team with the broader group.

7. **Next SCTA Interim Call:**
   Thursday, May 17, 2018 from 1-2PM
   Conference line: 843-876-8703
   Passcode: 728282

Thriving in a World of Virtual Medicine
6th Annual Telehealth Summit of South Carolina
Tuesday, April 10, 2018
Preconference 1:00PM-4:00PM

Session A: School-Based Telehealth (Location: Lexington A)
Moderator: Stewart Cooner, MHA, Director of Special Programs/Telepsychiatry, SC Department of Mental Health

1:00-2:20   **Building a Successful School-Based Telehealth Program**
School-Based Telehealth improves access to acute care, chronic disease management, and mental health services by bringing care to underserved children across South Carolina. Presenters will review the phases of implementation that are crucial to building and sustaining a successful program. Emerge with strategies for building a successful school-based telehealth program in your community.
Kathryn King Cristaldi, MD, MHS, Medical Director, School Based Health, Medical University of South Carolina
Kelli Garber, MSN, APRN, PPCNP-BC, Advanced Practice Provider and Clinical Integration Specialist, Center for Telehealth Medical University of South Carolina
Elana Wells, MPH, CHES, School Based Health Manager, Medical University of South Carolina

2:20-2:40   Break

2:40-4:00   **Palmetto Health School-Based Telehealth**
This presentation will describe how Palmetto Health uses telehealth for multiple school based health programs.
Angel Bourdon, MHA, Community Programs Manager, Palmetto Health
Christanny Bryant, MHA, Program Coordinator, Palmetto Health

Session B: Telehealth 101: The Basics of Telehealth (Location: Lexington B)
Moderator: Ryan Kruis, MSW, LISW-CP, SC Telehealth Alliance Coordinator
1:00-1:40   **Why Telehealth is Important**
Telehealth is more than advanced technology and convenience—it's ACCESS.
Rick Foster, MD, Executive Director, Alliance for a Healthier SC

1:40-2:20   **Components of a Telehealth Program**
This presentation will outline best practices and other key components to create a successful telehealth program.
Rena Brewer, RN, MA, Chief Executive Officer, Georgia Partnership for Telehealth

2:20-2:40   Break

2:40-3:20   **Telehealth Policy and Reimbursement**
The state of telehealth in South Carolina as it relates to policy, reimbursement, and other sustainability models.
Adrian Grimes, MS, Telehealth External Affairs Manager, South Carolina Telehealth Alliance

3:20-4:00   **Research and Evaluation**
              This presentation with describe key stages and significance to developing a telehealth research study or program evaluation.
                      Suparna Qanungo, PhD, Assistant Professor, College of Nursing, Medical University of South Carolina
                      Jillian Harvey, PhD, Assistant Professor, Medical University of South Carolina

Session C: Telehealth Hands-On Lab (Location: Sentate Room)
Come learn about the different types of telehealth equipment and receives hands-on training. (Seating Limited to 10 participants/class)
          Instructor: Matt Hiatt, Technology Director, Palmetto Care Connections

          1:00-2:00   Class 1

          2:00-3:00   Class 2

          3:00-4:00   Class 3

Thriving in a World of Virtual Medicine
6th Annual Telehealth Summit of South Carolina
Wednesday, April 11, 2018

8:00-8:55	**Registration & Breakfast/Exhibit Hall Opens**

9:00-9:30 **Welcome & SC Statewide Telehealth Initiatives Update**
Kathy Schwarting, MHA, Co-Chair, SC Telehealth Alliance
Location: Richland Room Executive Director, Palmetto Care Connections
James McElligott, MD, MSCR, Co-Chair, SC Telehealth Alliance
Medical Director, Center for Telehealth, Medical University of South Carolina

9:30-10:45 **South Carolina Telehealth Success Stories**
Moderator: James McElligott, MD, MSCR, Co-Chair, SC Telehealth Alliance
Medical Director, Center for Telehealth, Medical University of South Carolina

Fostering Telehealth Innovation: The SCTA Implementation & Evaluation Grant Program
Location: Richland Room *The SCTA Implementation & Evaluation Grant program provides pilot funding for projects that accelerate the adoption, utilization, and investigation of telehealth interventions across South Carolina. In addition to providing an overview of the program, this presentation will highlight projects that have grown out of these grants and will include an announcement of the 2018 grant recipients.*
Ryan Kruis, MSW, LISW-CP, SC Telehealth Alliance Coordinator

EMS-Mobile Crisis Telehealth
In May 2017, Charleston Dorchester Mental Health Center (CDMHC) began a Telehealth Pilot Project with Charleston County EMS (CCEMS), using telehealth technology to link CDMHC clinicians and CCEMS for emergency mental health assessments. This presentation will provide detailed information on the project approach to resolving an overwhelming number of behavioral health patients in local emergency departments.
Melissa Camp, Director of Special Operations**,** Charleston Dorchester Mental Health Center
David French, MD, Prehospital Director, Medical University of South Carolina

Connecting Minds: From the Field to the Future
At McLeod Health, telehealth enables healthcare providers to reach those on the playing field as well.
Chadley Runyan, MD, Staff Physician, McLeod PeeDee Orthopedics
Adam Ploeg, Ed.D., ATC, Director of Sports Medicine, McLeod Sports Medicine

Eosinophilic Esophagitis Follow-Up Care through Telemedicine: A Pilot Study
Jonathan Markowitz, MD, MSCE, Chief of Pediatric Gastroenterology, Greenville Health, Children's Hospital, Medical Director, Center for Eosinophilic Disorders

10:45-11:15 **Break with Exhibitors/Poster Presentation**

11:15-12:00

Medical University of South Carolina (MUSC) Center of Excellence Award
Introduction: Adrian Grimes, MS, Telehealth External Affairs Manager, South Carolina Telehealth Alliance
In 2017, the Health Service Research Administration (HRSA) designated MUSC as one of two national Telehealth Centers of Excellence (COE). This presentation will provide an overview on how COE's were selected and what the MUSC COE will focus on during the three year award.

   Kathyrn King Cristaldi, MD, MHS, Medical Director, School Based Health, Medical University of South Carolina
   Dee W. Ford, MD, MSCR, Professor of Medicine, Medical University of South Carolina

12:00-12:45

APRN Telehealth Policy Update
Introduction: Amelia Bischoff, MHA, Telehealth Manager, Palmetto Health
Bill H-3772 was introduced into the General Assembly during the 122nd session, 2017-2918 which would allow APRNs to deliver care via telehealth to include diagnosing and managing an individual's health care status subject to the collaborative practice arrangement. This session will provide an update on its current status.

   Jeanne Born, RN, JD, Member, Nexsen Pruet
   Darra Coleman, JD, Chief Advice Counsel, SC Board of Medical Examiners

12:45-1:45

Lunch & Keynote Address
Introduction: Ragan Dubose-Morris, PhD, Telehealth Education, Manager, Medical University of South Carolina

   Julie Hall Barrow, EdD, Vice President, Virtual Health and Innovation, Children's Health

1:45-2:30

Statewide Credentialing Project
Introduction: Kathy Schwarting, MHA, Co-Chair, SC Telehealth Alliance, Executive Director, Palmetto Care Connections
A statewide centralized credentialing workgroup comprised of SC Telehealth Hubs has established a 12 month Pilot Project whereby a central database containing SC telehealth providers will be created and available to SC spoke hospitals making telehealth just a little easier to implement.

   Cheryl Coble, RN, MSN, MSHCM, Director, Physician System Integration, Palmetto Health
   Victoria Gooch, Telepsychiatry Operations and Billing Manager, SC Department of Mental Health

2:30-3:00

Break with Exhibitors/Poster Presentation

3:00-3:45

Debunking All of the Reasons for Not Using Telehealth
Introduction: Rick Foster, MD, Executive Director, Alliance for a Healthier SC
Technology has become part of all of our lives, yet there is still resistance to telehealth. This session will discuss these common fears and convince you to look past them and make telehealth part of your practice.

   Aditi Joshi, MD, Medical Director, Thomas Jefferson Hospital and Assistant Professor, Jeff Connect

3:45-4:45 **Location: Lexington A**	**Breakout Sessions** **Session A: Telehealth Goes Mainstream-No Longer a Trend** **Moderator: Sam Head**, Senior Consultant, SC Department of Health and Human Services *Telehealth has moved from being a trend to being more mainstream. This presentation will explore how telehealth has changed the face of healthcare from a business perspective.* **Lloyd Sirmons**, Director, Southeastern Telehealth Resource Center
Location: Lexington B	**Session B: SPROUT National Pediatric Telehealth Research Collaborative** **Moderator: Ryan Kruis, MSW, LISW-CP,** SC Telehealth Alliance Coordinator *This presentation will provide an overview of the SPROUT National Pediatric Telehealth Research Collaborative and describe the importance of conducting single and multi-center research trails to the development and growth of telehealth across country.* **David McSwain, MD**, Optimization, Medical Director, Medical University of South Carolina
Location: Congaree A	**Session C: A 25 Year Perspective on Telehealth Technology** **Moderator: Kathyrn King Cristaldi, MD, MHS,** Medical Director, School Based Health, Medical University of South Carolina **Robert Adams, MD**, Distinguished Professor of Neurology, Medical University of South Carolina
4:45	**Announcements, Drawing, and Evaluations**
6:00-7:30	**Networking Reception sponsored by Polycom & Iron Bow** *Hilton Columbia Center* *924 Senate Street, Columbia, SC*

Thriving in a World of Virtual Medicine
6th Annual Telehealth Summit of South Carolina
Thursday, April 12, 2018

7:45-8:30   **Exhibit Hall Opens & Breakfast Business Mixer sponsored by Blue Cross and Blue Shield of South Carolina**

8:45-9:30   **Virtual Care-Large Scale Operations with No Boundaries**
Location: Richland Room

Introduction: Michael Haschker, Manager, Telehealth Technologies, Medical University of South Carolina

        Gilad Epstein, BSc, MBA, Chief Operating Officer, Ontario Telemedicine Network

9:30-10:15   **How to Measure Success of a Telehealth Program**
Location: Richland Room

Introduction: Divya Ahuja, MD, Associate Professor, University of South Carolina School of Medicine

        Meera Narasimhan, MD, DFAPAP, Special Advisor to USC President Health Innovations and Economic Development, University of South Carolina & Professor and Chair, Department of Neuropsychiatry and Behavioral Science, Palmetto Health USC Medical Group

10:15-10:45   **Break with Exhibitors**

10:45-11:45   **Breakout Sessions**
Location: Lexington A

    Session A: Making the Right Choice—Keeping Up with Innovation in a Fluctuating Market
    Moderator: Christianna Novakovic, MHA, Telehealth Program Coordinator, Care Coordination Institute
    This presentation describes and demonstrates the methodology used to bring individual institution leaders together to operationalized an effective evaluation methodology including discover, market trending, funding, criteria development, and selection governance.
        Michelle Hager, Blue-Cirrus Consulting

Location: Lexington B

    Session B: Lactation Consultants Use Telehealth
    Moderator: Amanda Cotter, RN, Stroke Center Manager, Palmetto Health
      Michelle J. Narayanan, MBA, RD, LD, IBCLC, McLeod Regional Medical Center

Location: Congaree A

    Session C: PSPN Provided Video Technologies that Enable Telehealth
    Moderator: Matt Hiatt, Technology Director, Palmetto Care Connections
      Michael Haschker, Telehealth Technologies, Medical University of South Carolina
    Jason Davis, Telehealth Engineer, Medical University of South Carolina

11:45-12:15   **Lunch**

12:15-12:45   **Keynote Speaker**
Location: Richland Room

Introduction: Meera Narasimhan, MD, DFAPAP, Special Advisor to USC President Health Innovations and Economic Development, University of South Carolina & Professor and Chair, Department of Neuropsychiatry and Behavioral Science, Palmetto Health USC Medical Group

        Peter Yellowlees, MBBS, MD, Professor of Psychiatry and Vice Chair for Facility Development, UC Davis and President, American Telemedicine Association

12:45-1:15	**Awards Ceremony**
Location: Richland Room	Palmetto Care Connections will present the following awards:
	National Telehealth Champion
	Telehealth Program of Excellence
	Telehealth Pioneer
	Telehealth Innovator
	Telehealth Poster Awards

1:15-2:05
Location: Richland Room

Using Telehealth to Address Opioid Addiction
Moderator: Rick Foster, MD, Executive Director, Alliance for a Healthier SC
The Opioid crisis has been recognized as one of the more serious issues gripping the US and rural areas are particularly impacted by the crisis. This session will address how telehealth can be part of the answer for this crisis.

    Constance Guille, MD, MSCR, Director, Women's Reproductive Behavioral Health Program , Dept. of Psychiatry and Behavioral Sciences & Ob/Gyn, Medical University of South Carolina

    Eric Weintraub, MD, Associate Professor of Psychiatry, University of Maryland School of Medicine

    Kerry Palakanis, DNP, FNP-C, Crisfield Clinic

2:05-2:20
Break & Exhibitor Bingo Drawing

2:20-3:30
Location: Richland Room

The State of Telehealth in South Carolina
Leaders from across South Carolina come together to share their perspectives on statewide efforts to advance telehealth. Specifically, the panel will address some of the successes and challenges of telehealth, policy, and legislative issues, outcomes from statewide strategic initiatives, along with current and future funding opportunities for telehealth.

Moderator: Mark Williams, MD, Chief Clinical Officer, Palmetto Health

    Graham Adams, PhD, Chief Executive Officer, SC Office of Rural Health

    Josh Baker, Director, SC Department of Health and Human Services

    Darra Coleman, SC Board of Medical Examiners

    Will Harms, MD, MBA, Vice President of Medical Affairs, SC Blue Cross and Blue Shield

    John Magill, MSW, Director, SC Department of Mental Health

    James McElligott, MD, Co-Chair, SC Telehealth Alliance

    Kathy Schwarting, MHA, Executive Director, Palmetto Care Connections

    Representative Murrell Smith

    Senator Thomas Alexander (invited)

3:30
Closing Remarks & Evaluations