SOUTH CAROLINA Telehealth ALLIANCE

Date:	Thursday, August 22, 2019
Time:	1:00PM – 3:00PM
Location:	Department of Mental Health | 2414 Bull St, Columbia, SC 29201
Present:	Robert Bank (SCDMH), Melissa Almond (Prisma Health), Stewart Cooner (SCDMH), Katie Cristaldi (MUSC), Rick Foster (on phone - SCHA), Sonya Frankowski (SCTA), Don Godish (SCETV), Adrian Grimes (MUSC), Elizabeth Harmon (SCHA), Sam Head (on phone – DHHS), Ryan Kruis (SCTA), Jimmy McElligott (MUSC), Jeff Miles (McLeod), Meera Narasimhan (on phone - USC) Kathy Schwarting (PCC), Ashley Springs (McLeod), Mark Wess (on phone - Prisma Health), Amanda Williams (DHHS)
Facilitated by:	Jimmy McElligott
Recorded by:	Sonya Frankowski
Next meeting:	Thursday, November 21, 2019 from 1-3PM
	Department of Mental Health | 2414 Bull St, Columbia, SC 29201

1. Welcome
   - Sonya Frankowski – Sonya is the new SCTA Coordinator. Ryan Kruis has been promoted to Manager of the SCTA as well as MUSC's Telehealth Center of Excellence. Sonya will be taking over coordination of the day to day operations for the SCTA.
   - Katie King (Cristaldi) – Katie King has been promoted to Associate Executive Medical Director of MUSC's Center for Telehealth, assuming a more formal leadership role within the Center and SCTA outside of her current duties in MUSC's school-based telehealth program.

2. Organizational updates and wins
   - SCDMH – has implemented a new cloud-based information sharing platform that will be used within its ED telepsychiatry program and will be used in a new project with Charleston Mental Health in a partnership with Roper St. Francis.
   - McLeod School-Based Telehealth – over 1,800 students have been enrolled across four schools (over 50% of students enrolled) in Florence County. This is in large part due to use of an electronic consent form linked into each school's Power School platform (e-registration).
   - Morris Village – PCC met with SCDMH's Morris Village to explore ways telehealth might facilitate smoother transition and continuity of care into the outpatient setting (including the 301 agencies), as well as improved rates of post-discharge follow up.

3. SCTA Procedural and Operational Items
   - Service/operational contracts –
     - Spartanburg Regional Hospital System - in the process of renewing its operational support agreement at similar funding levels to past years.
     - Roper St. Francis and Orangeburg Regional Medical Center - signed contracts to participate in MUSC's Tele-ICU program.
   - Approved equipment request –
     - St. James Santee Health Center - has been approved for 1 cart to be used in school-based telehealth.

4. Broadband Discussion
   - Broadband Mapping: PCC, SCHA, and SCORH came together with a consultant in attempts to map residential broadband accessibility across the state. This newer focus on residential broadband comes with demand and interest growing for more in-home, direct-to-consumer telehealth programs. The group has partnered with Microsoft and Ookla (speedtest.net), who have provided access to their SC data for this effort.
   - Advocacy: From an advocacy standpoint, PCC has met with Senator Jim Clyburn's office who has shown interest in increasing broadband access. PCC has also presented in D.C on the importance of broadband reach to rural areas. The group discussed several other potential advocacy avenues and Kathy will connect on next steps.
     - Both the Broadband mapping effort and advocacy work will likely remain a key element in 2020 SCTA Strategic Planning and will be further discussed and fleshed out in the coming months.

5. Advancing Payer Coverage Discussion
   - Proviso language – DHHS and PEBA have been tasked with reviewing the federal additions to telehealth coverage and submitting a report to the Governor and legislative leaders on how they intend to broaden their service-based coverage to align with federal changes.
     - MUSC Center for Telehealth is in the process of putting together comments and documents to help inform this report, and prior to submitting, SCTA will be soliciting input and feedback from the advisory council.

6. Informational/Updates
   - Telehealth Awareness Week 2019 – October 21 – 25
     - SCTA has created an online toolkit on the SCTA website that includes fliers, logos, press releases, and other materials that will help partners in even planning and coordinated information sharing for Telehealth Awareness week.

- Planned events to date:
    1. 10/22 – Living Healthy SC event at SCHA
    2. 10/23 – Open House at Tidelands
    3. TBD – Planning something in the Pee Dee area
- <u>Stakeholder Meeting</u> – Friday, September 27, 1-3PM
    - The Stakeholder Meeting serves as an opportunity for folks who may not participate on the advisory committee to come and participate as stakeholders, providing updates, sharing best practices etc.
    - This fall's meeting will highlight some different programs outside of the traditional hubs (e.g. DMH and Darlington Schools)
    - Anyone interested in attending contact Sonya or Ryan.
- <u>Strategic Planning</u>
    - 2020 planning will begin to ramp up, with similar process to 2019: meetings will begin in the next couple of months, either piggybacking on existing meetings or setting up additional meetings to talk through future planning with various workgroups and stakeholders.
    - Aim is to have a near-final draft by Thanksgiving, followed by an early-December Advisory Council retreat.
    - 2020 Strategic Plan will be submitted to DHHS in January 2020.
- <u>Q2 Quarterly Report</u> –
    - The Q2 report has been sent out. Please submit any edits by 8/28
    - Please also review Q2 report under the lens of informing future strategy, as we begin to launch into Strategic Planning.
- <u>SCTA/SCTR Telehealth Pilot Grantees</u> -
  The following investigators were awarded telehealth pilot research grants, through a joint effort between the SCTA and the SC Translational Research (SCTR)Institute:
    - **Nandita Nadig** – MUSC: Stressors of Inter-ICR Transfer: Family Centered Care through Telehealth.
    - **Cristin Adams** – MUSC: Iterative intervention development and feasibility testing of a smoking cessation e-visit for individuals experiencing homelessness
    - **Claire Macgeorge** – MUSC: Improving pediatric ADHD Management with Virtual Check-ins: A study of Utilization and Acceptability
    - **Lauren Demosthenes** – Prisma Upstate: A comparison of standard office based postpartum BP monitoring to a text based remote self BP monitoring program in the management of maternity patients with a hypertensive disorder of pregnancy

Next SCTA Advisory Council Meeting:

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2414 Bull St, Columbia, SC 29201
Conference Line: 843-876-8002 | Passcode: 644550