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	Medicare (incl. FFS, MAPD)	SC Medicaid	BCBS SC (incl. BlueChoice HealthPlan of SC)	UnitedHealth
Coverage Priority				
Priority 1: Removal of originating Site Restrictions				
Priority 2: Provider Types (Overall Score)				
2a: Mental Health				
2b: Registered Dieticians				
2c: Speech Therapists				
2d: Occupational Therapists				
2e: Physical Therapists				
2f: Audiologists				
Priority 3: FQHCs and RHCs as distant sites				
Priority 4: Virtual check-ins				
Priority 5: Audio-only telehealth				
Priority 6: RPM and RTM				
Priority 7: Interprofessional internet consultation (eConsult)				
Priority 8: Behavioral Health Integration (including CoCM)				




Key:

Green - Service or provider type are always allowable, or allowable until 12/31/26

Yellow - Service or provider type is allowable until 9/30/25, or potentially allowable via contract

Red - Provider type or service is not covered

SC Payer Telehealth Coverage Scorecard - Details

Payer	Priorities	Score	Status	Location and Link	Additional Notes
Medicare <i>(Medicare Advantage plans must cover original Medicare benefits and can go beyond)</i>				Allowable through 9/30/25 (Continuing Resolution passed 3/25)	
	Priority 1: Originating Site removal			Always allowable for mental health services so long as in-person visit takes place within 6 months prior to the use of telehealth. (2022 Consolidated Appropriations Act)	
	Priority 2: Provider Types				
	Overall score (Average of below)				
	2a: Mental Health			Mental health providers have been made permanent, in-person requirement for mental health delayed until 9/30/25	
	2b: Registered Dietitians			97802, 97803, 97804, always allowable	
	2c: Speech Therapists			Available through 9/30/25	
	2d: Occupational Therapists			Available through 9/30/25	
	2e: Physical Therapists			Available through 9/30/25	
	2f: Audiologists			Available through 9/30/25	
				Allowable through 12/31/25 (2025 PFS)	
	Priority 3: FQHCs and RHCs as distant sites			Live video and audio-only to deliver mental health services are allowable so long as certain parameters are met - they will receive PPS/AIR rates.	
	Priority 4: Virtual check-ins			Always allowable	
				Allowable for Mental Health treatment, evaluation, and diagnosis under the following conditions: - Established patient - Home is eligible originating site - 6 months in person prior and 12 month subsequent in-person - Provider has capability to provide live video but is utilizing audio-only bc patient chose or cannot use live video	
	Priority 5: Audio-only telehealth			For non-MH services, audio-only is available through 9/30/25	
	Priority 6: RPM and RTM			Always allowable	
	Priority 7: Interprofessional internet consultation (eConsult)			Always allowable	
				Telehealth can be used to deliver behavioral care management services and/or to provide psychiatric consultative support to the BH care manager in a BHI/CoCM care model.	
	Priority 8: Behavioral Health Integration (including CoCM)				
					
					
	Priority 1: Originating Site removal		Permanent (effective 2/8/23)	SCDHHS Physicians Services Provider Manual (pg 36)	"The referring site (also called the patient site) is the location of an eligible Medicaid beneficiary at the time the telehealth session. Medicaid beneficiaries are eligible to receive services via telehealth only if they are presented from a referring site located in the South Carolina Medicaid Service Area (SCMSA). Referring site presenters may be required to facilitate the delivery of the service. Referring site presenters must be a knowledgeable person on how the equipment works and able to provide clinical support if needed during a session. Patient residence may be considered a referring site. "
	Priority 2: Provider Types				
	Overall score (Average of below)				
	2a: Mental Health			Rehabilitative Behavioral Health Provider Manual Pg 90-92	
	2b: Registered Dietitians		Permanent (effective 1/1/24)	SCDHHS Physicians Services Provider Manual (pg 246)	"Nutritional counseling services are allowed to be performed via telehealth . A telehealth encounter must be billed with GT modifier, and it counts towards the twelve (12) hours of combined medical nutrition therapy services provided to a patient per fiscal year."

SC Medicaid <i>(Medicaid Managed Care Organizations must cover Medicaid benefits and can go beyond)</i>	2c: Speech Therapists	●	Temporary (through 12/31/26)	SCDHHS Rehab. Therapy & Audio. Services Provider Manual (pg 24-26)	"SCDHHS will continue to reimburse for physical, speech and occupational therapy services that include both audio and visual components. Medicare has allowed an extension of PT, ST and OT services provided via telehealth through Dec. 31, 2026 , with the exception of audio-only encounter CPT codes 98966-98968 and 99441-99443. SCDHHS will follow this additional extension period to allow for further review and clarification of national perspective. These changes will be addressed in the Rehabilitative Therapy and Audiological Services Provider Manual."
	2d: Occupational Therapists	●	Temporary (through 12/31/26)	SCDHHS Rehab. Therapy & Audio. Services Provider Manual (pg 40-43)	97530
	2e: Physical Therapists	●	Temporary (through 12/31/26)	SCDHHS Rehab. Therapy & Audio. Services Provider Manual (pg 35-37)	
	2f: Audiologists	●	Not Covered		
	Priority 3: FQHCs and RHCs as distant sites	●	Permanent	SCDHHS FQHC Provider Manual (pg 7, 23)	"FQHC providers are eligible to serve as referring site or consulting site providers for services delivered via telehealth. "FQHCs may operate as the consulting site. If the visit is done via telehealth FQHCs must bill the appropriate procedure code for the service along with the "GT" modifier (via interactive audio and video telecommunications system) indicating interactive communication was used."
	Priority 4: Virtual check-ins	●	Permanent	SCDHHS Physicians Services Provider Manual (pg 244)	98016: Brief communication technology-based virtual check-in (only video, not audio only)
	Priority 5: Audio-only telehealth	●		SCDHHS Physicians Services Provider Manual (pg 37)	Audio-only modality is available for certain services with established patients only
	Priority 6: RPM and RTM	●		SCDHHS Physicians Services Manual (pg 60)	CMS Covered RPM Codes are NOT covered Continuous Glucose Monitoring devices are covered
	Priority 7: Interprofessional internet consultation (eConsult)	●	Permanent (effective 1/1/24)	SCDHHS Physicians Services Provider Manual (pg 93-94)	"Interprofessional consultation services may be provided via telehealth and reimbursed with the use of the appropriate modifier."
	Priority 8: Behavioral Health Integration (including CoCM)	●	Permanent (effective 10/1/24)	SCDHHS Physicians Services Provider Manual (pg 102)	"CoCM services may be delivered face-to-face, by video, or phone . Services performed via telehealth must include the GT modifier on the claim."
Blue Cross Blue Shield of SC <i>(includes BlueChoice HealthPlan of SC)</i>	Priority 1: Originating Site removal	●			
	Priority 2: Provider Types	●			
	Overall score (Average of below)	●			
	2a: Mental Health	●		Clinical psychologist, clinical social worker, LPC, LMFT	
	2b: Registered Dietitians	●		Not currently credentialed for in-person care	
	2c: Speech Therapists	●		Currently covered per CAM176: 92507: Tx of speech, language, voice, communication and/or auditory processing disorder 92522: Evaluation of speech sound production 92523: Evaluation of speech sound production with evaluation of language comprehension and expression 92524: Behavioral and qualitative analysis of voice and resonance	
	2d: Occupational Therapists	●		Currently covered per CAM176 97165: Occupational therapy evaluation, low complexity, requiring certain components (see medical policy for detail) 97168: Re-evaluation of occupational therapy established plan of care, requiring certain components (see medical policy for detail)	
	2e: Physical Therapists	●		Currently covered per CAM176 97161: PT evaluation, low complexity, requiring certain components 97164: re-evaluation of PT plan of care, requiring certain components (see medical policy for details)	

		●	Not currently covered provider type under CAM176	
	2f: Audiologists		Codes of interest: 92601 - Diagnostic analysis of cochlear implant (<7 years) 92602 - subsequent reprogramming (<7) 92603 - Diagnostic analysis of cochlear implant (> 7 years) 92604 - Subsequent reprogramming (>7)	
	Priority 3: FQHCs and RHCs as distant sites	●		
	Priority 4: Virtual check-ins	●	No mention of G2010 or G2012 as covered in CAM-176	
	Priority 5: Audio-only telehealth	●	Telehealth policy (CAM-176) explicitly calls out that telephonic (audio only) services are not reimbursed (99441-99443)	
	Priority 6: RPM and RTM	●	99453, 99454, 99457, 99458, 99091	
	Priority 7: Interprofessional internet consultation (eConsult)	●	Provider-to-provider consultation is allowable by real-time video (Telemedicine policy CAM-032), but not asynchronous P2P communication (99446-99449, 99451, 99452)	
	Priority 8: Behavioral Health Integration (including CoCM)	●	99492-99493, g2214 Services may be allowable at the contract level.	
UnitedHealth (Commercial Plans policy: 2023R0046C - updated 7/2023)	Priority 1: Originating Site removal	●	2025 Professional Medical Policy - Telehealth and Telemedicine	
	Priority 2: Provider Types	●	MH: Clinical psychologist, clinical social worker included	
	Overall score (Average of below)		Rehab Therapist: PT, OT ST included	
	2a: Mental Health	●	Registered dietitian or nutrition professional INCLUDED!	
	2b: Registered Dieticians	●	See Policy Number 2025R0046C	
	2c: Speech Therapists	●		
	2d: Occupational Therapists	●		
	2e: Physical therapists	●		
	2f: Audiologists	●		
	Priority 3: FQHCs and RHCs as distant sites	●		
	Priority 4: Virtual check-ins	●	Always allowable	
	Priority 5: Audio-only telehealth	●	Audio-only code list	
	Priority 6: RPM and RTM	●	Always allowable	
	Priority 7: Interprofessional internet consultation (eConsult)	●	Always allowable	
	Priority 8: Behavioral Health Integration (including CoCM)	●	Not in list of covered codes in UHC Telehealth policy	