

SC Payer Telehealth Coverage Scorecard

Coverage Priority	Medicare (incl. FFS, MAPD)	SC Medicaid	BCBS SC (incl. BlueChoice HealthPlan of SC)	UnitedHealth
Priority 1: Removal of originating Site Restrictions	●	●	●	●
Priority 2: Provider Types (Overall Score)	●	●	●	●
2a: Mental Health	●	●	●	●
2b: Registered Dieticians	●	●	●	●
2c: Speech Therapists	●	●	●	●
2d: Occupational Therapists	●	●	●	●
2e: Physical Therapists	●	●	●	●
2f: Audiologists	●	●	●	●
Priority 3: FQHCs and RHCs as distant sites	●	●	●	●
Priority 4: Virtual check-ins	●	●	●	●
Priority 5: Audio-only telehealth	●	●	●	●
Priority 6: Chronic care RPM	●	●	●	●
Priority 7: Interprofessional internet consultation (eConsult)	●	●	●	●
Priority 8: Behavioral Health Integration (including CoCM)	●	●	●	●

Key:

















Green - Service or provider type are always allowable, or allowable through 12/31/2024

Yellow - Service or provider type is allowable during and beyond emergency period, but expires before 12/31/24.








Red - Provider type or service is not covered




















SC Payer Telehealth Coverage Scorecard - Details and Action Plan

Payer	Priorities	Score
<p>Medicare <i>(Medicare Advantage plans must cover original Medicare benefits and can go beyond)</i></p>		●
	Priority 1: Originating Site removal	
	Priority 2: Provider Types	●
	2a: Mental Health	●
	2b: Registered Dieticians	●
	2c: Speech Therapists	●
	2d: Occupational Therapists	●
	2e: Physical Therapists	●
	2f: Audiologists	●
	Priority 3: FQHCs and RHCs as distant sites	●
	Priority 4: Virtual check-ins	●
	Priority 5: Audio-only telehealth	●
	Priority 6: RPM and RTM	●
	Priority 7: Interprofessional internet consultation (eConsult)	●

	Priority 8: Behavioral Health Integration (including CoCM)	
<p>SC Medicaid <i>(Medicaid Managed Care Organizations must cover Medicaid benefits and can go beyond)</i></p>	Priority 1: Originating Site removal	
	Priority 2: Provider Types	
	2a: Mental Health	
	2b: Registered Dieticians	
	2c: Speech Therapists	
	2d: Occupational Therapists	
	2e: Physical Therapists	
	2f: Audiologists	
	Priority 3: FQHCs and RHCs as distant sites	
	Priority 4: Virtual check-ins	
	Priority 5: Audio-only telehealth	
	Priority 6: Chronic care RPM	
	Priority 7: Interprofessional internet consultation (eConsult)	
	Priority 8: Behavioral Health Integration (including CoCM)	
	Priority 1: Originating Site removal	

**Blue Cross Blue Shield of
SC**
*(includes BlueChoice HealthPlan
of SC)*

Priority 2: Provider Types	
2a: Mental Health	
2b: Registered Dieticians	
2c: Speech Therapists	
2d: Occupational Therapists	
2e: Physical Therapists	
2f: Audiologists	

	Priority 3: FQHCs and RHCs as distant sites	
	Priority 4: Virtual check-ins	
	Priority 5: Audio-only telehealth	
	Priority 6: Chronic care RPM	
	Priority 7: Interprofessional internet consultation (eConsult)	
	Priority 8: Behavioral Health Integration (including CoCM)	
	Priority 1: Originating Site removal	
	Priority 2: Provider Types	
UnitedHealth <i>(Commercial Plans policy: 2023R0046C - updated 7/2023)</i>	2a: Mental Health	
	2b: Registered Dieticians	
	2c: Speech Therapists	
	2d: Occupational Therapists	
	2e: Physical therapists	
	2f: Audiologists	
	Priority 3: FQHCs and RHCs as distant sites	
	Priority 4: Virtual check-ins	
	Priority 5: Audio-only telehealth	
	Priority 6: Chronic care RPM	
	Priority 7: Interprofessional internet consultation (eConsult)	
	Priority 8: Behavioral Health Integration (including CoCM)	